MillerKnoll

Global Research and Insights

RTO Survey Results

In September 2022, MillerKnoll researchers recruited people from across a variety of industries whose jobs allow them the flexibility to work remotely at least part-time. We wanted to understand the factors that informed their decision to work from home instead of the office on a given day. We recorded a total of 889 responses; all respondents were based in the US.



Key highlights

Top 2

Commute time/cost and individual well-being were the top two reasons cited for not going into the office.

More than a number

Respondents age 45 and older report being less affected on average than younger respondents, with only one factor (Commute) ranking as moderately impactful.

Proximity bias

Those earning lower salaries reported being more affected by not having a local office near them.

Time to change

Approximately 37 percent of respondents reported either changing jobs or seeking a change due to their company's work location policy.

And the rest

Other reasons cited include health concerns relating to COVID, the office environment being a distraction, and a set in-office schedule.